



**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
INFORMATION TECHNOLOGY SCHEDULE 70 PRICELIST**



CONTRACT NUMBER: GS-35F-0842R

DUNS: 196407436

SBA CERTIFIED SMALL DISADVANTAGED BUSINESS

SBA CERTIFIED 8A PROGRAM PARTICIPANT

CONQUEST SECURITY, INC.

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**AUTHORIZED FEDERAL ACQUISITION SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

Special Item No. 132-8 Purchase of Equipment
Special Item No. 132-12 Maintenance, Repair Service and Repair Parts/Spare Parts
Special Item No. 132-33 Perpetual Software Licenses
Special Item No. 132-34 Maintenance of Software

Note: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

SIN 132-8 PURCHASE OF EQUIPMENT

FSC CLASS 5810 - COMMUNICATIONS SECURITY EQUIPMENT AND COMPONENTS

Communications Security Equipment

FSC CLASS 5895 - MISCELLANEOUS COMMUNICATION EQUIPMENT

Miscellaneous Communications Equipment

- Installation (FPDS Code N070) for Equipment Offered

SIN 132-12 - MAINTENANCE OF EQUIPMENT, REPAIR SERVICE, AND REPAIR PARTS/SPARE PARTS (FPDS Code J070 - Maintenance and Repair Service)(Repair Parts/Spare Parts - See FSC Class for basic equipment)

- Maintenance

SIN 132-33 - PERPETUAL SOFTWARE LICENSES

FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE

Large Scale Computers

Application Software

Microcomputers

Application Software

SIN 132-34 - MAINTENANCE OF SOFTWARE

**Conquest Security, Inc.
267 Kentlands Blvd., #800, Gaithersburg, MD 20878-5446
Phone (301) 960-4404
<http://www.conquestsecurity.com>**

Contract Number: **GS-35F-0842R**

Period Covered by Contract: **September 7, 2010 – September 6, 2015**

General Services Administration
Federal Acquisition Service

Pricelist current through Modification #PO-0019, dated May 2, 2012.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Acquisition Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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A. INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

☒ [X] The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

Conquest Security, Inc.
267 Kentlands Blvd., #800
Gaithersburg, MD 20878-5446

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

(301) 960-4404

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule
Block 16: Data Universal Numbering System (DUNS) Number: 196407436
Block 30: Type of Contractor – A. Small Disadvantaged Business
Block 31: Woman-Owned Small Business -YES
Block 36: Contractor's Taxpayer Identification Number (TIN): 20-2414632

4a. CAGE Code: **389D8**

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION (40 Contiguous State & DC)

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
<u>132-8, 132-12</u>	<u>30 Days</u>
<u>132-33, 132-34</u>	<u>30 Days</u>

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: None.
- b. Quantity: None
- c. Dollar Volume: None
- d. Government Educational Institutions: Government Educational Institutions are offered the same discounts as all other Government customers.
- e. Other

8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:

10. Small Requirements: The minimum dollar value of orders to be issued is \$100.00

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-8 - Purchase of Equipment

Special Item Number 132-12 – Maintenance of Equipment, Repair Service, and Repair Parts/Spare Parts

Special Item Number 132-33 - Perpetual Software Licenses

Special Item Number 132-34 – Maintenance of Software

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be

obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

(a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

(b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

(c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

(d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

(f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

(g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.

(h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.

(i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

(j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

N/A

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

<http://www.conquestsecurity.com>

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT
(SPECIAL ITEM NUMBER 132-8)**

1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES

a. INSTALLATION. When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule.

b. INSTALLATION, DEINSTALLATION, REINSTALLATION. The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

c. OPERATING AND MAINTENANCE MANUALS. The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The

ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.

ORC Warranty

ORC warrants that the Products will perform substantially In accordance with the specifications in the documentation shipped with the Products. ORC's sole obligation and any Reseller and/or End User's sole remedy is to correct any significant deviation from the specifications in a manner determined by ORC. THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO DEFECTS IN THE PHYSICAL MEDIA, OPERATION OF THE PRODUCTS AND THE DATABASES, AND ANY PARTICULAR APPLICATION OR USE OF THE PRODUCTS AND THE DATABASES. Reseller agrees not to make any representations or warranties with respect to the Products other than the limited warranties made by ORC under this Agreement.

nPulse Warranty

nPulse Networks provides certain warranties with respect to the Product(s) to End Users. Those warranties inure solely to the benefit of the End User and Reseller agrees that it has no legal rights or remedies arising out of or related to the warranties that nPulse Networks makes with respect to the Product(s). Reseller agrees that it has no legal right to make any warranties on the behalf of nPulse Networks, and Reseller agrees not to make any warranties, express or implied, with respect to the Product(s) to any End User.

L0pht Warranty

L0pht Holdings warrants, for a period of ninety (90) days from the shipment date, that Software will perform in substantial compliance with the Documentation accompanying the Software on that hardware and operating system software for which it was designed, as stated in the documentation. If, within such ninety (90) days period, the end-user reports to Reseller that Software is not performing as described above, L0pht Holdings will, at its option, repair or replace the Software. The foregoing states the entire liability of L0pht Holdings with respect a breach of the warranty set forth herein. EXCEPT AS OTHERWISE PROVIDED HEREIN, THE SOFTWARE AND THE DOCUMENTATION ARE BEING SUPPLIED TO LICENSEE ON AN "AS IS" BASIS. LOPHT HOLDINGS HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES REGARDING THE SOFTWARE AND THE DOCUMENTATION, EITHER EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, AND TITLE, AND ALL WARRANTIES IMPLIED FROM ANY COURSE OF DEALING OR USAGE OF TRADE. EXCEPT AS SPECIFICALLY SET FORTH HEREIN, LOPHT HOLDINGS DOES NOT WARRANT THAT (A) THE SOFTWARE WILL MEET LICENSEE'S REQUIREMENTS, (B) OPERATION OF THE SOFTWARE WILL BE UNINTERRUPTED OR ERROR FREE, OR (C) DEFECTS WILL BE CORRECTED.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. **Limitation of Liability.** Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

d.

If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:

7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

Operational Research Consultants

ORC HSM 260 SMARTCARD MANAGEMENT CONSOLE \$31,473.55

nPulse Technology

801-0074	NT4E-4 Network Adapter, PCI-E, 4x1Gb SFP (must add SFP modules) \$5,837.83
801-0075	NT4E-4T Network Adapter, PCI-E, 4x1Gb RJ45 \$5,837.83
801-0077	NT4E-4 STD Network Adapter, PCI-E, 4x1Gb SFP (must add SFP modules) \$2,774.86
801-0078	NT4E-4T STD Network Adapter, PCI-E, 4x1Gb RJ45 \$2,774.86
801-0080	NTPORT4-4 Port Ext. 4x1Gb SFP, connector cable, not valid with STD product \$2,966.30
801-0081	NTPORT4-4T Port Ext. 4x1Gb RJ45, connector cable, not valid with STD product \$2,966.30
801-0083	NT4E-4 Network Adapter, In-line, PCI-E, 4x1Gb SFP (must add SFP modules) \$5,837.83

801-0084	NT4E-4T Network Adapter, In-line PCI-E, 4x1Gb RJ45 \$5,837.83
801-0085	NT4E-4 STD Network Adapter, In-line PCI-E, 4x1Gb SFP (must add SFP modules) \$2,774.86
801-0086	NT4E-4T STD Network Adapter, In-line PCI-E, 4x1Gb RJ45 \$2,774.86
810-0021	NTEBP-SM Optical Bypass adapter Single Mode 1310nm, 9um, 4 ports \$2,009.12
810-0020	NTEBP-MM Optical Bypass adapter Multi Mode 850nm, 50um, 4 ports \$2,009.12
HH-320	HammerHead 10Gbps Packet Capture & Replay, 2-port 10Gig XFP, 10Gbps record to disk, 3U, 16TBytes (Must add SFP+ modules) \$47,857.98
802-0002	1000BASE-SX, SFP , Duplex LC, 850nm, SR \$59.35
802-0003	1000BASE-LX, SFP , Duplex LC, 1310nm, LR \$224.94
802-0025	10/100/1000BASE-T , SFP , RJ45 Compatible with NT4E \$163.68
802-0005	10GBASE-SR, XFP , Duplex LC, 850nm, SR \$627.91
802-0006	10GBASE-LR, XFP , Duplex LC, 1310nm, LR \$1,148.61
802-0033	Buffer Memory, DDR2, SO-DIMM, 200 PIN, Micron, 1GB \$67.00
802-0034	Buffer Memory, DDR2, SO-DIMM, 200 PIN, Micron, 2GB \$114.86
802-0035	Buffer Memory, DDR2, SO-DIMM, 200 PIN, Micron, 4GB \$861.46
802-0016	NT Time sync. unit, Box + Power Supply \$3,445.84

802-0018	Time sync cable 20cm, Angled, MCX Connector \$76.57
802-0019	Time sync cable, 40cm, Angled, MCX Connector \$76.57
802-0020	Time sync cable, 3m, Straight, MCX Connector \$88.06
802-0028	Time sync cable, 10m, Straight, MCX Connector \$118.69
802-0029	Time sync cable, 20m, Straight, MCX Connector \$164.63
802-0017	GPS, Antenna, Connection Box, 30m Cable \$4,785.89
802-0026	Connection Box RS422/232 \$574.31
HHCR104T	HammerHead 3Gbps Packet Capture & Replay, Includes Neflow export, 4-port 1Gbps RJ45 or SFP, 3Gbps record to disk and replay, 1U, 4TBytes Copper RJ45 10/100/1000 interfaces. \$28,708.66
HHCR104S	HammerHead 3Gbps Packet Capture & Replay, Includes Neflow export, 4-port 1Gbps RJ45 or SFP, 3Gbps record to disk and replay, 1U, 4TBytes (Must add SFP transceivers) \$28,708.66
HHCR120	HammerHead 3Gbps Packet Capture & Replay, Includes Netflow export, 2-port 10Gbps SFP+, 3Gbps record to disk and replay, 1U, 4TBytes (Must add SFP+ transceivers) \$43,550.68
HHCR120-EXT	HammerHead 10Gbps Packet Capture & Replay with External storage connection, Includes Netflow export, 2-port 10Gbps SFP+, 10Gbps record to disk and replay, 1U, Fiber channel or Infiniband storage connection included (Must specify FC or Infiniband storage connection and add SFP+ transceivers) \$73,701.81
HHCR304T	HammerHead 4Gbps Packet Capture & Replay, Includes Netflow export, 4-port 1Gbps 10/100/1000 RJ45 , 4Gbps record to disk and replay, 3U, 16TBytes Storage \$53,123.43
HHCR304S	HammerHead 4Gbps Packet Capture & Replay, Includes Netflow export, 4-port 1Gbps SFP, 4Gbps record to disk and replay, 3U, 16TBytes Storage (Must add SFP transceivers) \$53,123.43
HHCR304T-2	HammerHead 4Gbps Packet Capture & Replay, Includes Netflow export, 4-port 1Gbps 10/100/1000 RJ45 , 4Gbps record to disk and replay, 3U, 32TBytes Storage \$62,695.21

HHCR304S-2	HammerHead 4Gbps Packet Capture & Replay, Includes Netflow export, 4-port 1Gbps SFP, 4Gbps record to disk and replay, 3U, 32TBytes Storage (Must add SFP transceivers)	\$62,695.21
HHCR320	HammerHead 10Gbps Packet Capture & Replay, Includes Netflow export, 2-port 10Gbps SFP+, 10Gbps record to disk and replay, 3U, 16TBytes Storage (Must add SFP+ transceivers)	\$69,873.10
HHCR320-2	HammerHead 10Gbps Packet Capture & Replay, Includes Netflow export, 2-port 10Gbps SFP+, 10Gbps record to disk and replay, 3U, 32TBytes Storage (Must add SFP+ transceivers)	\$81,360.20
HHCR340	HammerHead 10Gbps Packet Capture & Replay, Includes Netflow export, 4-port 10Gbps SFP+, 10Gbps record to disk and replay, 3U, 16TBytes Storage (Must add SFP+ transceivers)	\$94,759.75
HHCR340-2	HammerHead 10Gbps Packet Capture & Replay, Includes Netflow export, 4-port 10Gbps SFP+, 10Gbps record to disk and replay, 3U, 32TBytes Storage (Must add SFP+ transceivers)	\$106,245.89
HHCR420	HammerHead 20Gbps Packet Capture & Replay, Includes Netflow export, 2-port 10Gbps SFP+. Up to 20Gbps record to disk and replay. 4U, 36TBytes Storage (Must add SFP+ transceivers)	\$91,884.38
HHCR420-2	HammerHead 20Gbps Packet Capture & Replay, Includes Netflow export, 2-port 10Gbps SFP+. Up to 20Gbps record to disk and replay. 4U, 72TBytes Storage (Must add SFP+ transceivers)	\$118,689.22
HHCR440	HammerHead 20Gbps Packet Capture & Replay, Includes Netflow export, 4-port 10Gbps SFP+. Up to 20Gbps record to disk and replay. 4U, 36TBytes Storage (Must add SFP+ transceivers)	\$116,775.82
HHCR440-2	HammerHead 20Gbps Packet Capture & Replay, 4-port 10Gbps SFP+. Up to 20Gbps record to disk and replay. 4U, 72TBytes Storage (Must add SFP+ transceivers)	\$142,618.69
HHFM-104-T	HammerHead 4Gbps Flowmeter 4-port 1Gbps Copper RJ45 10/100/1000. Flow record export to multiple collectors. 1U.	\$17,707.81
HHFM-104-S	HammerHead 4Gbps Flowmeter 4-port 1Gbps SFP. Flow record export to multiple collectors. 1U, (Must add SFP transceivers)	\$17,707.81
HHFM-120	HammerHead 20Gbps Flowmeter 2-port 10Gbps SFP+. Flow record export to multiple collectors. 1U, (Must add SFP+ transceivers)	\$34,457.48
HHTM-104-T	ThreatMeter IDS Probe, 1U, 4-port Gigabit 10/100/1000 RJ45, 4Gbps traffic monitoring capacity. Event output in standard Unified2 format. Support package includes Emerging Threats Pro ruleset license.	\$30,628.77

HHTM-104-S	ThreatMeter IDS Probe, 1U, 4-port Gigabit SFP, 4Gbps traffic monitoring capacity. Event output in standard Unified2 format. Support package includes Emerging Threats Pro ruleset license. (Must add SFP transceivers as required)
	\$30,628.77
HHTM-120	ThreatMeter IDS Probe, 1U, 2-port 10 Gigabit SFP+, 10Gbps traffic monitoring capacity. Event output in standard Unified2 format. Support package includes Emerging Threats Pro ruleset license. (Must add SFP+ transceivers)
	\$55,515.42
HH300SX-0	3U Storage Extender Chassis incl cables and adapters. (Must add Hard Drive package – HHD Pack-16TB or HHDPack-32TB)
	\$10,327.00
HH300SX-1	3U Storage Extender Chassis incl cables and adapters. 16TBytes (16x1TByte)
	\$18,664.03
HH300SX-2	3U Storage Extender Chassis incl cables and adapters. 32TBytes (16x2TByte)
	\$24,885.69
HH-SAN10G	1-Port, 10Gbps SAN/iSCSI port for file offload (includes 10GBase-SR SFP+)
	\$2,115.37

**TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE, REPAIR
SERVICE AND REPAIR PARTS/SPARE PARTS FOR GOVERNMENT-OWNED
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT (AFTER EXPIRATION OF GUARANTEE/WARRANTY
PROVISIONS AND/OR WHEN REQUIRED SERVICE IS NOT COVERED
BY GUARANTEE/WARRANTY PROVISIONS) AND FOR LEASED EQUIPMENT
(SPECIAL ITEM NUMBER 132-12)**

1. SERVICE AREAS

a. The maintenance and repair service rates listed herein are applicable to any ordering activity location within a zero mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be stated in paragraphs 8.d and 9.d of this Special Item Number 132-12.

b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:

Operational Research Consultants
11250 Waples Mill Road
South Tower, Ste 210
Fairfax, VA 22030

nPulse Technology
375 Four Leaf Lane, Suite 201
Charlottesville, VA 22903

L0pht LLC
20-I Seven Springs Lane
Burlington, MA 01803

2. MAINTENANCE ORDER

a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.

b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.

c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.

d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.

- e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS

- a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.
- b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

4. LOSS OR DAMAGE

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

5. SCOPE

- a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.
- b. Equipment placed under maintenance service shall be in good operating condition.
 - (1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.
 - (2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
 - (3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

- a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.
- b. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.

7. RESPONSIBILITIES OF THE CONTRACTOR

For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.

8. MAINTENANCE RATE PROVISIONS

a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

b. REGULAR HOURS

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.

c. AFTER HOURS

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.

d. TRAVEL AND TRANSPORTATION

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be:

N/A

e. QUANTITY DISCOUNTS

Quantity discounts from listed maintenance service rates for multiple equipment owned and/or leased by a ordering activity are indicated below:

Quantity Range	Discounts
N/A Units	_____ %
_____ Units	_____ %
_____ Units	_____ %

9. REPAIR SERVICE RATE PROVISIONS

a. **CHARGES.** Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.

b. **MULTIPLE MACHINES.** When repairs are ordered by a ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

c. TRAVEL OR TRANSPORTATION

(1) AT THE CONTRACTOR'S SHOP

(a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.

(b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

(2) AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

(3) AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)

(a) The repair service rates listed for subparagraph (2) above apply, except that a travel charge of _____ per mile for repairmen will apply to the round-trip distance between the geographic limits of the applicable service area and the ordering activity location. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.

(b) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

d. LABOR RATES

(1) REGULAR HOURS

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

(2) AFTER HOURS

When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.

(3) SUNDAYS AND HOLIDAYS

When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed herein shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the Regular Hours and/or After Hours repair service rates, as applicable, shall apply.

REPAIR SERVICE RATES

LOCATION	MINIMUM CHARGE*	REGULAR HOURS PER HOUR**	AFTER HOURS PER HOUR**	SUNDAYS AND HOLIDAYS PER HOUR
CONTRACTOR'S SHOP	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
ORDERING ACTIVITY LOCATION (WITHIN ESTABLISHED SERVICE AREAS)	<u> </u>	<u> </u>	<u> </u>	<u> </u>
ORDERING ACTIVITY LOCATION (OUTSIDE ESTABLISHED SERVICE AREAS)	<u> </u>	<u> </u>	<u> </u>	<u> </u>

*MINIMUM CHARGES INCLUDE FULL HOURS ON THE JOB.

**FRACTIONAL HOURS, AT THE END OF THE JOB, WILL BE PRORATED TO THE NEAREST QUARTER HOUR.

10. REPAIR PARTS/SPARE PARTS RATE PROVISIONS

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's commercial pricelist dated , at a discount of % from such listed prices.

11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

a. REPAIR SERVICE

All repair work will be guaranteed/warranted for a period of N/A

b. REPAIR PARTS/SPARE PARTS

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period N/A

12. INVOICES AND PAYMENTS

a. Maintenance Service

(1) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

(2) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.

b. Repair Service and Repair Parts/Spare Parts

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

Operational Research Consultants

ORC HWM 0012A Gold Level Technical Support - 20% of total cost
\$6,418.14

ORC HWM 0012B Platinum Level Technical Support - 30% of cost
\$9,627.20

nPulse Technologies

NT20-12	12 months Support for NT20 products	\$1,435.77
NT4-12	12 months Support for NT4 products	\$574.31
NT4STD-12	12 months Support for NT4-STD products	\$272.80
NT4PORT-12	12 months Support for NT4PORT products	\$287.15
DFM-104-12	12 months Support for Dragonfly Lite Gigabit Models	\$746.60
HH-304-12	12 months Support for HammerHead 4-port Gigabit Models	\$3,350.13
HH-320-12	12 months Support for HammerHead 320 Models	\$4,307.30
HH-324-12	12 months Support for Hammerhead 324 Model	\$4,785.89
HHCR104T-SS12	12 months of Standard Support	\$4,306.30
HHCR104S-SS12	12 months of Standard Support	\$4,306.30
HHCR104T-SS24	24 months of Standard Support	\$8,038.43
HHCR104S-SS24	24 months of Standard Support	\$8,038.43
HHCR104T-PS12	12 months of Premium Support	\$7,177.17
HHCR104S-PS12	12 months of Premium Support	\$7,177.17
HHCR104T-PS24	24 months of Premium Support	\$12,918.90
HHCR104S-PS24	24 months of Premium Support	\$12,918.90
HHCR120-SS12	12 months of Standard Support	\$6,532.60
HHCR120-SS24	24 months of Standard Support	\$12,194.19
HHCR120-PS12	12 months of Premium Support	\$10,887.67
HHCR120-PS24	24 months of Premium Support	\$19,597.81
HHCR120-EXT-SS12	12 months of Standard Support	\$11,055.27
HHCR120-EXT-SS24	24 months of Standard Support	\$20,636.51
HHCR120-EXT-PS12	12 months of Premium Support	\$18,425.45
HHCR120-EXT-PS24	24 months of Premium Support	\$33,165.82
HHCR304T-SS12	12 months of Standard Support	\$7,968.51
HHCR304T-SS24	24 months of Standard Support	\$14,874.56
HHCR304T-PS12	12 months of Premium Support	\$13,280.86
HHCR304T-PS24	24 months of Premium Support	\$23,905.54
HHCR304S-SS12	12 months of Standard Support	\$7,968.51



HHCR304S-SS24	24 months of Standard Support	\$14,874.56
HHCR304S-PS12	12 months of Premium Support	\$13,280.86
HHCR304S-PS24	24 months of Premium Support	\$23,905.54
HHCR304T-2-SS12	12 months of Standard Support	\$9,404.28
HHCR304T-2-SS24	24 months of Standard Support	\$17,554.66
HHCR304T-2-PS12	12 months of Premium Support	\$15,673.80
HHCR304T-2-PS24	24 months of Premium Support	\$28,212.85
HHCR304S-2-SS12	12 months of Standard Support	\$9,404.28
HHCR304S-2-SS24	24 months of Standard Support	\$17,554.66
HHCR304S-2-PS12	12 months of Premium Support	\$15,673.80
HHCR304S-2-PS24	24 months of Premium Support	\$28,212.85
HHCR320-SS12	12 months of Standard Support	\$10,480.96
HHCR320-SS24	24 months of Standard Support	\$19,564.47
HHCR320-PS12	12 months of Premium Support	\$17,468.27
HHCR320-PS24	24 months of Premium Support	\$31,442.89
HHCR320-2-SS12	12 months of Standard Support	\$12,204.03
HHCR320-2-SS24	24 months of Standard Support	\$22,780.86
HHCR320-2-PS12	12 months of Premium Support	\$20,340.05
HHCR320-2-PS24	24 months of Premium Support	\$36,612.09
HHCR340-SS12	12 months of Standard Support	\$14,213.96
HHCR340-SS24	24 months of Standard Support	\$26,532.73
HHCR340-PS12	12 months of Premium Support	\$23,689.94
HHCR340-PS24	24 months of Premium Support	\$42,641.89
HHCR340-2-SS12	12 months of Standard Support	\$15,936.88
HHCR340-2-SS24	24 months of Standard Support	\$29,748.85
HHCR340-2-PS12	12 months of Premium Support	\$26,561.47
HHCR340-2-PS24	24 months of Premium Support	\$47,810.65
HHCR420-SS12	12 months of Standard Support	\$13,782.66
HHCR420-SS24	24 months of Standard Support	\$25,727.63
HHCR420-PS12	12 months of Premium Support	\$22,971.10
HHCR420-PS24	24 months of Premium Support	\$41,347.97
HHCR420-2-SS12	12 months of Standard Support	\$17,803.38
HHCR420-2-SS24	24 months of Standard Support	\$33,232.98
HHCR420-2-PS12	12 months of Premium Support	\$29,672.30
HHCR420-2-PS24	24 months of Premium Support	\$53,410.15
HHCR440-SS12	12 months of Standard Support	\$17,516.37
HHCR440-SS24	24 months of Standard Support	\$32,697.23



HHCR440-PS12	12 months of Premium Support	\$29,193.95
HHCR440-PS24	24 months of Premium Support	\$52,549.12
HHCR440-2-SS12	12 months of Standard Support	\$21,392.80
HHCR440-2-SS24	24 months of Standard Support	\$39,933.23
HHCR440-2-PS12	12 months of Premium Support	\$35,654.67
HHCR440-2-PS24	24 months of Premium Support	\$64,178.41
HHFM-104-T-SS12	12 months Standard Support	\$2,656.17
HHFM-104-T-SS24	24 months Standard Support	\$4,958.19
HHFM-104-T-PS12	12 months Premium Support	\$4,426.95
HHFM-104-T-PS24	24 months Premium Support	\$8,499.75
HHFM-104-S-SS12	12 months Standard Support	\$2,656.17
HHFM-104-S-SS24	24 months Standard Support	\$4,958.19
HHFM-104-S-PS12	12 months Premium Support	\$4,426.95
HHFM-104-S-PS24	24 months Premium Support	\$8,499.75
HHFM-120-SS12	12 months Standard Support	\$5,168.62
HHFM-120-SS24	24 months Standard Support	\$9,648.09
HHFM-120-PS12	12 months Premium Support	\$8,614.37
HHFM-120-PS24	24 months Premium Support	\$16,539.59
HHTM-104-T-SS12	12 months Standard Support	\$4,594.31
HHTM-104-T-SS24	24 months Standard Support	\$8,576.05
HHTM-104-T-PS12	12 months Premium Support	\$7,657.19
HHTM-104-T-PS24	24 months Premium Support	\$14,701.81
HHTM-104-S-SS12	12 months Standard Support	\$4,594.31
HHTM-104-S-SS24	24 months Standard Support	\$8,576.05
HHTM-104-S-PS12	12 months Premium Support	\$7,657.19
HHTM-104-S-PS24	24 months Premium Support	\$14,701.81
HHTM-120-SS12	12 months Standard Support	\$8,327.31
HHTM-120-SS24	24 months Standard Support	\$15,544.32
HHTM-120-PS12	12 months Premium Support	\$13,878.85
HHTM-120-PS24	24 months Premium Support	\$26,647.40

**TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES
(SPECIAL ITEM NUMBER 132-32), PERPETUAL SOFTWARE LICENSES (SPECIAL**

**ITEM NUMBER 132-33) AND MAINTENANCE (SPECIAL ITEM NUMBER 132-34) OF
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE****1. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. GUARANTEE/WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

ORC Warranty

ORC warrants that the Products will perform substantially In accordance with the specifications in the documentation shipped with the Products. ORC's sole obligation and any Reseller and/or End User's sole remedy is to correct any significant deviation from the specifications in a manner determined by ORC. THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO DEFECTS IN THE PHYSICAL MEDIA, OPERATION OF THE PRODUCTS AND THE DATABASES, AND ANY PARTICULAR APPLICATION OR USE OF THE PRODUCTS AND THE DATABASES. Reseller agrees not to make any representations or warranties with respect to the Products other than the limited warranties made by ORC under this Agreement.

nPulse Warranty

nPulse Networks provides certain warranties with respect to the Product(s) to End Users. Those warranties inure solely to the benefit of the End User and Reseller agrees that it has no legal rights or remedies arising out of or related to the warranties that nPulse Networks makes with respect to the Product(s). Reseller agrees that it has no legal right to make any warranties on the behalf of nPulse Networks, and Reseller agrees not to make any warranties, express or implied, with respect to the Product(s) to any End User.

L0Pht Warranty

L0pht Holdings warrants, for a period of ninety (90) days from the shipment date, that Software will perform in substantial compliance with the Documentation accompanying the Software on that hardware and operating system software for which it was designed, as stated in the documentation. If, within such ninety (90) days period, the end-user reports to Reseller that Software is not performing as described above, L0pht Holdings will, at its option, repair or replace the Software. The foregoing states the entire liability of L0pht Holdings with respect a breach of the warranty set forth herein. EXCEPT AS OTHERWISE PROVIDED HEREIN, THE SOFTWARE AND THE DOCUMENTATION ARE BEING SUPPLIED TO LICENSEE ON AN "AS IS" BASIS. LOPHT HOLDINGS HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES REGARDING THE SOFTWARE AND THE DOCUMENTATION, EITHER EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, AND TITLE, AND ALL WARRANTIES IMPLIED FROM ANY COURSE OF DEALING OR USAGE OF TRADE. EXCEPT AS SPECIFICALLY SET FORTH HEREIN, LOPHT HOLDINGS DOES NOT WARRANT THAT (A) THE SOFTWARE WILL MEET LICENSEE'S REQUIREMENTS, (B) OPERATION OF THE SOFTWARE WILL BE UNINTERRUPTED OR ERROR FREE, OR (C) DEFECTS WILL BE CORRECTED.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

3. TECHNICAL SERVICES

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number 301-960-4404 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 8:00 am to 5:00 pm (Eastern).

4. SOFTWARE MAINTENANCE

a. Software maintenance service shall include the following:

All new, generally available software releases, corrections, enhancements, updates, upgrades, and other changes or revisions to Product software.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

5. PERIODS OF TERM LICENSES (132-32) AND MAINTENANCE (132-34)

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the maintenance is to be terminated at that time. Orders for the continuation of maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

6. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE

a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.

b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.

- c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.
- d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to _____% of all term license payments during the period that the software was under a term license within the ordering activity.

7. TERM LICENSE CESSATION

- a. After a software product has been on a continuous term license for a period of N/A * months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.
- b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number 132-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

8. UTILIZATION LIMITATIONS - (132-32, 132-33, AND 132-34)

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
- (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
 - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
 - (3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.
 - (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering

activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

9. SOFTWARE CONVERSIONS - (132-32 AND 132-33)

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

10. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

11. RIGHT-TO-COPY PRICING

The Contractor shall insert the discounted pricing for right-to-copy licenses.

L0pht LLC

LPA-PRO	"L0pht Password Auditor Professional Perpetual Per-Machine up to 500 accounts 12 months maintenance included \$443.88	
LPA-ADM	"L0pht Password Auditor Administrator Perpetual Per-Machine up to 5000 accounts 12 months maintenance included \$1,161.26	
LPA-CON	"L0pht Password Auditor Consultant, 1-year term per person/consultant 12 months maintenance included \$1,788.97	
LPA-ENT	"L0pht Password Auditor Enterprise Perpetual Per-Machine up to 10,000 accounts 12 months of maintenance included \$1,788.97	
LPA-PRO-M	"L0pht Password Auditor Professional, 12 months of maintenance	\$88.78
LPA-ADM-M	"L0pht Password Auditor Administrator, 12 months of maintenance	\$232.25
LPA-ENT-M	"L0pht Password Auditor Enterprise, 12 months of maintenance"	\$357.79

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

Conquest Security, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact

Mark Williamson

Chief Technology Officer

Conquest Security

Phone (301) 960-4404

Fax (866) 578-1772

mark@conquestsecurity.com

**BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE**

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) _____.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity

Date

Contractor

Date



BPA NUMBER _____

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

- (1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

- (2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

- (3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

- (4) This BPA does not obligate any funds.

- (5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

- (6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;



- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
 - (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.